

TRMC Board of Managers

Minutes

April 29, 2024

The Titus County Hospital District Board of Managers met for a regularly scheduled meeting on Monday, April 29, 2024, at 5:30 p.m. in the Williams Conference Room on the 3rd Floor of Titus Regional Medical Center in Mt. Pleasant, TX.

ATTENDEES: Don Lowry, Tony Rundles, Rob Holliday, Kevin Rose, Ricky Baker, Trent Abbott, Terry Scoggin (CEO), and Dr. Will Hooks (CMO).

ADMINISTRATION: Patty Boeckmann, Kathy Griffis (remote), Andy Fortenberry and Jeff Drummond (legal)

VISITORS: Josh Spalding, Nikki Magee, Bobby Moore, Suzanne Magee, Debra Abston, and Shandra Vanreenan

CALL TO ORDER: Don Lowry called the meeting to order at 5:30 p.m., welcomed everyone and certified a quorum.

Opening prayer was officiated by Andy Fortenberry.

The Pledge of Allegiance was led by Andy Fortenberry.

EMPLOYEE RECOGNITION:

Josh Spalding and Suzanne Magee were recognized for their roles with the Tele-Psychiatric pilot program working with Texas Tech, TORCH and HHSC. The collaboration between these partners with TRMC will be beneficial for our Behavioral Health patients. This program is a pilot for a Texas Rural Hospital program created by a Budget Rider in the 2023 Texas Legislature. TRMC first hospital to start program.

Bobby Moore was recognized for his vision and creations of branding and logos on the numerous projects, programs and presentations. Most recent kudos is for his work with the 2024 TRMC Town Hall and Dr. Sigal's podcast/webinar presentation where numerous background visuals were in view.

CONSENT AGENDA:

Recommendations:

- I. Approval of minutes of the TCHD Regular Board Meeting – 3.25.24
- II. Approval of minutes of the TCHD Board Finance Committee Meeting – 3.25.24

Reports

- I. Executive Reports
- II. Current Month Hospital Stats
- III. Current Labor Trends
- IV. BHU Audit Heat Map

Don Lowry asked for a motion to approve the Consent Agenda listed items above.

- ❖ **Motion:** A motion was made by Tony Rundles and seconded by Kevin Rose to approve the listed Consent Agenda items. The motion carried with unanimous vote.

NEW BUSINESS

Discussion, Consideration and Approval of Q1 2024 Auxiliary Quarterly Financial Report

Debra Abston, incoming President of the Auxiliary, presented the quarterly report to the Board.

Don Lowry asked for a motion to approve the Q1 2024 Auxiliary Quarterly Financial Report

- ❖ **Motion:** A motion was made by Tony Rundles and seconded by Trent Abbott to approve the Q1 2024 Auxiliary Quarterly Financial Report. The motion carried with unanimous vote.

Medical Student and Resident Programs at TRMC

- 📌 Medical School Program
 - Effective in July 2024
 - 4 ARCOM students
 - 2 Sam Houston State students
 - Students are not declared in any direction and will rotate with different clinics
 - Long term goal – create physicians for Rural Health Care
- 📌 The Rural Residency Program is anticipated for July 2025
 - Internal Medicine and OB-GYN are focus

TRMC 2024 Strategy Plan

A new monthly report providing updates on our 2024 Strategic Initiatives will be included with the Executive Reports in Board Effect starting this month. This report is a joint effort between the Executive Leadership Team to send out a consistent message to our Board, Medical Staff, TCOT Providers and TRMC Leadership on our initiatives. The initiatives are as follows:

- 📌 Revenue Cycle Program Implementation and Improvements
- 📌 Productivity, Labor & Statistic Benchmarking and Actions
- 📌 Service Line Strategy
- 📌 iCARE: Patient Experience
- 📌 Clinical Quality Excellence Initiatives
- 📌 Payor Contracting
- 📌 Value Based Patient Arrangements
- 📌 MyChart Utilization

RECOMMENDATIONS/REPORTS:

Dr. Bove discussed the following:

- ✚ With the arrival of the medical students, a new medical staff policy is in draft form waiting on approval by MEC.
- ✚ A physician communication survey will be repeated in the next few months
 - Medical Staff has seen an increase in communication efforts over the past 12 months and will continue to focus on this initiative
- ✚ Dr. Henry met with ICU/ED/Surgery and Trauma to discuss disposition of pediatric patients
 - A protocol has been drafted and will be brought to MEC for approval
- ✚ Medical Staff By-Laws Committee will be meeting this summer to review 2024 amendments to Medical Staff By-Laws. A few things being reviewed included but not limited to:
 - Revisions to include AHP's in key categories
 - Staff categories to be reviewed and revised
 - Cross cover arrangements to be reviewed and revised
 - Timeline is approval of MEC in August for TCHD Board consideration in August and Medical Staff vote in September

Medical Executive Committee (MEC) Recommendation for Medical Staff Appointments and Reappointments:

The April 2024 Staff Appointments and Reappointments were submitted for review to the Board. There was no further discussion. MEC recommendation unanimously approved by the Board of Managers.

TRMC Quality Assurance/Performance Improvement Update:**CNO Quality Update:**

Kathy Griffis attended the ACMA National Conference in Nashville, TN last week. This conference brought together a diversified group of folks consisting of case management and care professionals. Knowledge gained will help to understand workflows and how to reduce financial burden to the hospital while still maintaining quality of care.

TRMC reviewing access to current systems and subscriptions related to local skilled nursing home bed availability.

CMO Quality Update:

Dr. Hooks shared that an organization-wide education program regarding a standardized approach to communication with push notifications to mobile phones is scheduled to roll out across Ochsner in May 2024.

Code Sepsis Taskforce continues to meet and house-wide sepsis education is ongoing. Ochsner will be releasing an AI model that will predict the probability of patient deterioration. Expected target date for go live roll out will be in June 2024.

Patient Experience

Hospital HCAHPS overall ratings were presented

- Slides were presented to the Board and are in their packet for review.

ED Patient Experience NPS

- Slides were presented to the Board and are in their packet for review
- Focus continues on ED real time



Don Lowry asked for a motion to approve the TRMC Quality Assurance/Performance Improvement Update

- ❖ **Motion:** A motion was made by Ricky Baker and seconded by Trent Abbott to approve the TRMC Quality Assurance/Performance Improvement update. The motion carried with unanimous vote.

Health Equity Update






CMS guidelines related to Health Equity reviewed with Board.

Board Education

-  THA White Paper: Graduate Medical Education information was provided to the Board for their review. This is critical formal education for physicians following their completion of medical school that the Board should be aware of.
-  THA White Paper: Don't Dismantle Outpatient Hospital Care




FINANCE REPORT:

Financial Report as of March 2024:

-  The March 2024 Financials were presented by Andy Fortenberry.
-  Gross revenue charges of \$32.0MM were under budget by \$2.18K but exceeded prior year by \$2.1MM. Total Operating Revenue of \$10.1MM was \$479K less than budget and \$211K less than prior year, a decrease of 2.0%.
-  Total Operating Expenses of \$10.8MM was less than budget \$27K and increased \$778K from prior year.
-  YTD Gross Revenue charges of \$188MM were under budget by \$2.6MM and exceeded prior year by \$16.0MM. Net Operating Revenue of \$59.4MM was \$295K more than budget and \$5.2MM more than prior year, an increase of 9.6%. Total Operating Expenses of \$64.2MM was over budget \$949K and increased \$6.0MM from prior year.
-  Days Cash on Hand for the month of March decreased slightly from prior month from 58 days to 55 days.

Finance Committee Update

Andy Fortenberry provided the Board with the following updates:

-  FinThrive – in the final stages of claim submissions
-  Savista – Anesthesia billing by end of May and Radiology billing by mid-May for professional charges
-  Innovo Advisors – Revenue Cycle Consultants has been brought on board

- 🚧 Strata – Labor Management Solutions
- 🚧 340B – Thurman’s Pharmacy is now contracted with TRMC
- 🚧 Rural Health Clinic Transition – Inquiseek
- 🚧 Behavioral Health vehicles – two have been purchased with a grant from the State Office of Rural Health

Don Lowry asked for a vote to approve the recommendation of the Board Finance Committee for the March 2024 Financials. The vote carried unanimously.

CEO Update

The CEO update was provided in Board Effects under Strategic Initiative Report. This will be a monthly report to keep our Board members informed on our initiatives.

Discussion and Consideration of Change in May 2024 TCHD Board Meeting

The following date options were presented and considered by the Board:

- May 20, 2024
- May 28, 2024
- May 30, 2024

Don Lowry asked for a motion to approve the change in May 2024 TCHD Board Meeting to May 20, 2024.

- ❖ **Motion:** A motion was made by Trent Abbott and seconded by Ricky Baker to approve the change in May 2024 TCHD Board Meeting to May 20, 2024. The motion carried with unanimous vote.

Discussion of Future Agenda items

Don Lowry asked if there were any future items to be posted on the April Board Agenda. None were noted.

EXECUTIVE SESSION: The Board convened to Executive Session at 6:53 p.m. with a unanimous vote.

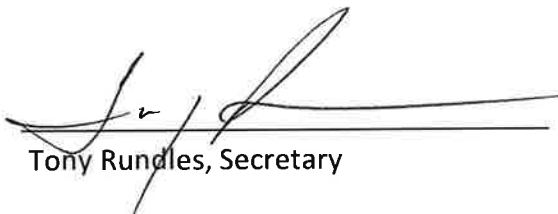
REGULAR SESSION: Regular session reconvened at 7:54 p.m. with a unanimous vote.

ADJOURNMENT:

Don Lowry adjourned at 7:54 p.m. with a unanimous vote.



Don Lowry, Chairman



Tony Rundles, Secretary